



WARRANTY PROGRAM GUIDE

Registration must be completed **within 30 days of purchase** to activate warranty coverage.

SCAN TO REGISTER

Or visit:
mybat.com/register



Limited Lifetime Warranty



Cases & Screen
Protectors

1-Year Limited Warranty



MYBAT
PRO

Universal, Power & Other Products



echelon



REGISTER IN 3 STEPS

1 START

Scan the QR code on the product packaging or visit mybat.com/register. Log in or create a new account.



2 MATCH

Scan the product barcode or upload a photo of the barcode or SKU label.



3 REGISTER

Confirm the product information and complete the registration.

CLAIMS & REPLACEMENTS

1 LOG IN

The customer must log in to their MyBat account.

2 SUBMIT

The customer must submit the request through their account.

NOTE

The customer is responsible for an **\$11.99 shipping and handling fee for every replacement shipped**.

WHAT'S COVERED?

Eligible manufacturing defects affecting the **registered** product under normal use during its applicable warranty period.

WHAT DOES THE WARRANTY NOT COVER?

- ✗ Repair or replacement of any phone, tablet, device, or other equipment used with the product
- ✗ Damage to a connected device
- ✗ Products that are not registered
- ✗ Products out of the warranty period

SUMMARY: WHAT TO TELL CUSTOMERS

- ★ Register the product **within 30 days of purchase**.
- ★ **Keep the receipt or other valid proof of purchase** for future warranty claims.
- ★ **Keep the product barcode or SKU label** for easier identification.
- ★ Log in to the registered MyBat account to **submit a claim or request a replacement**.
- ★ Expect an **\$11.99 shipping and handling fee** for every replacement shipped.
- ★ Warranty coverage applies to the **registered product only**, not the connected device.

This warranty program and the terms outlined above apply to purchases and warranty claims within the United States only. International warranty claims are handled separately and may be subject to different terms and processes. Warranty coverage, fees, eligibility, terms, and conditions are subject to change.